

# ELLIS:LAWHORNE

John J. Pringle, Jr.  
Direct dial: 803/343-1270  
[jpringle@ellislawhorne.com](mailto:jpringle@ellislawhorne.com)

172091  
RECEIVED  
DOW 11-29-04

ACCEPTED  
Legal 203/11-24-04

SA-1

November 15, 2004

SC Public Service Commission  
ATTN: Docketing Department  
P.O. Drawer 11649  
Columbia, SC 29211

RE: Applications of Volo Communications of South Carolina, Inc.  
Docket Nos. 2003-339-C and 2004-116-C, *Our File No. 839-10225*

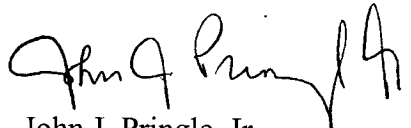
To Whom It May Concern:

Pursuant to the Commission's ruling in Order No. 2004-339, I am enclosing Volo Communications of South Carolina, Inc.'s completed Authorized Utility Representative Information form for filing in the above referenced docket.

Please stamp received a copy of this document and return it to this office in the envelope provided.

With kind regards, I am

Yours truly,

  
John J. Pringle, Jr.

JJP, jr./car

cc: Mr. Ken Duarte

Enclosures

G:\APPS\OFFICE\WPWIN\WPDOCS\Telecom Applicants\ICOVERLETTERS\TariffApprovalLtr.wpd

## AUTHORIZED UTILITY REPRESENTATIVE INFORMATION

PURSUANT TO SOUTH CAROLINA PUBLIC SERVICE COMMISSION REGULATION 103-612.2.4(b) - Each utility shall file and maintain with the Commission the name, title, address, and telephone number of the persons who should be contacted in connection with General Management Duties, Customer Relations (Complaints), Engineering Operations, Test and Repairs, and Emergencies during non-office hours.

VOLO COMMUNICATIONS OF SOUTH CAROLINA, INC.  
 Company Name ( Including dba Name(s) or Acronyms used or to be used in South Carolina)

151 S. WYMORE RD., SUITE 3000, ALTAMONTE SPRINGS, FL  
 Business Address

32714-4254  
 City, State, Zip Code

- A. SHAWN M. LEWIS  
 General Manager Representative (Please Print or Type)  
407-389-3232 / 407-389-3233 / SLEWIS@CABLEUS.NET  
 Telephone Number / Facsimile Number / E-mail Address
- B. KENNETH DURANTE  
 Customer Relations (Complaints) Representative (Please Print or Type)  
407-389-3232 / 407-389-3233 / KDURANTE@VLOCOMMUNICATIONS.COM  
 Telephone Number / Facsimile Number / E-mail Address
- C. JOHN E. KOPWOOD  
 Engineering Operations Representative (Please Print or Type)  
407-215-5355 / 407-389-3233 / JKOPWOOD@VLOCOMMUNICATIONS.COM  
 Telephone Number / Facsimile Number / E-mail Address
- D. SAME AS "C."  
 Test and Repair Representative (Please Print or Type)  
 Telephone Number / Facsimile Number / E-mail Address
- E. SAME AS "C."  
 Contact for Emergencies During Non-Office Hours (Please Print or Type)  
 Telephone Number / Facsimile Number / E-mail Address
- F. TOM THUM  
 Financial Representative (Please Print or Type)  
407-389-3232 / 407-389-3233 / TTHUM@VLOCOMMUNICATIONS.COM  
 Telephone Number / Facsimile Number / E-mail Address
- G. 866-711-2663  
 Customer Contact Telephone Number for Company (Toll Free)
- KENNETH DURANTE  
 This form was completed by
- [Signature]  
 Signature

If you have any questions, contact the Consumer Services Department (803-896-5230) or Utilities Department at (803-896-5105).